## Te Whatu Ora Health New Zealand

# Access and Choice Programme: Update April 2023

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**Director Innovation and Change Implementation Support** 

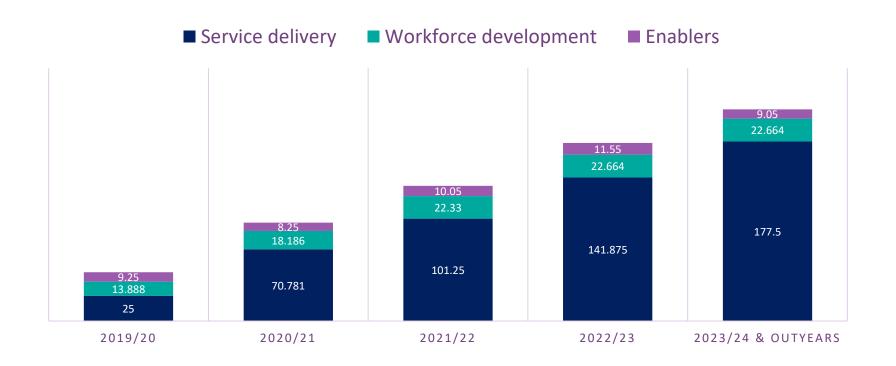
### **Access and Choice**

Primary mental health and addiction services

Free to anyone whose thoughts, feelings or behaviours are affecting their health and wellbeing

- Support is available in many different settings and is flexible to meet people's holistic needs.
- The programme reflects local community needs but provides consistent support across the country.
- No referral criteria
- Easy to access early intervention

# Access and Choice Funding Profile – 5 Years (and ongoing)



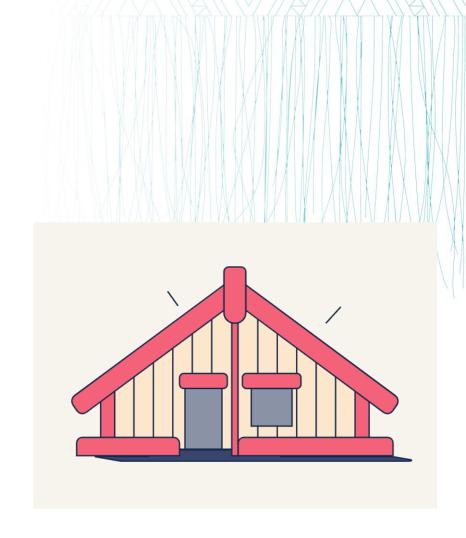
## Implementation

- Phased roll out over 5 years
- Final year 2023/24
- Providers selected/sequenced via RFP
- Funding allocated on a population basis

# The services

# Kaupapa Māori wellbeing services

- Design Informed by a series of hui Māori-amotu
- For all Ages
- Throughout the country
- Delivered from a Māori world view Te Ao Māori

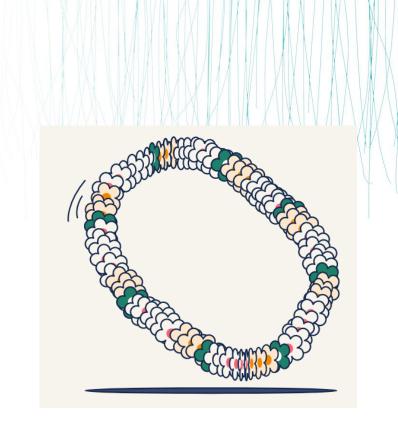


# Pacific-led wellbeing services

- Design based on series of Fono
- For all Ages
- Targeting areas with largest Pacific Populations

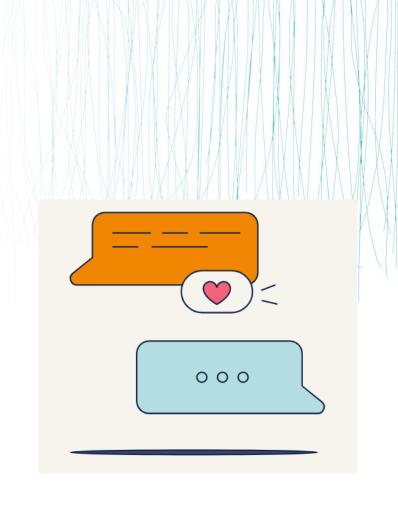
Counties Manukau, Auckland, Waitemata, Waikato, Hawkes Bay, Capital and Coast, Hutt Valley, Canterbury and Southern Districts

 Integrate Pacific cultural and spiritual values, protocols and practice, with clinical evidence informed practice.



# Youth wellbeing services

- First point of contact services for young people aged 12-24 years
- Variety of service options
- Throughout the country
- Includes Rainbow Youth peer services



# Wellbeing services in general practice

(Integrated Primary Mental Health & Addiction Services)

- Led by each area's DHB/Te Whatu Ora district
- Characteristics
  - Expanded general practice team
  - Enhanced confidence and competence of team
  - Strengthened integration between general practice & secondary services
  - Strengthened links with social services



## Other primary level initiatives

- Piki Pilot Integrated therapies for 18-25 year olds in Wellington, Wairarapa and Hutt Valley
- Mana Ake School based mental health and wellbeing supports for years 0-8 in Canterbury and Kaikoura – with co-design commencing in 5 new areas
- School Based Health Services Expanded to decile 5 schools
- Telehealth Significant uplift to telehealth call volumes

## Why general practice?

#### (Integrated Primary Mental Health & Addiction Services)

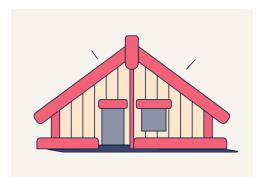
- 4.8 million enrolled population
- Estimated 74% access services annually
- Ideal opportunity to uncover issues early, even before people are aware, during routine care
- Psychological wellbeing, health behaviours, physical and social wellbeing are not separate
- Leverage ongoing contact to check in on progress
- Build general practice awareness and responsiveness

# Reach and Impact



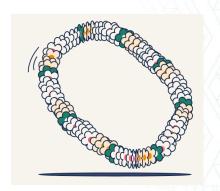
# Access and Choice Programme

- Over 710,000 sessions to date
- Based on second quarter, estimated annual access of 160,000 people
  - Māori 26%
  - Pacific people 11 %
  - Aged 12 24 (youth) 20%



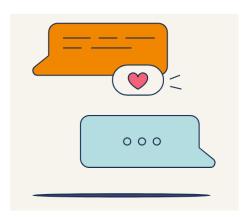
#### Kaupapa Māori Services

- 29 services across 19 DHB areas
- Over 52,000 sessions to date
- 4,400 people seen in December



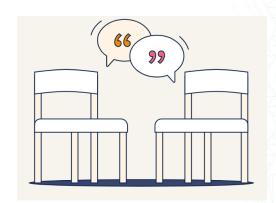
#### Pacific Services

- 9 services in the 7 DHB areas with the highest Pacific Population (including a perinatal service)
- Around 36,000 sessions to date
- Around 1,000 people seen in December



#### **Youth Services**

- 21 services across 19 DHB areas
- 1 national service
- Over 64,000 sessions delivered to date
- Around 1,600 young people seen in December



#### **Integrated Primary MH&A Services**

- Services established in 19 DHB areas
- 436 practices (56% of enrolled population)
- Over 560,000 sessions to date
- Around 15,600 people seen in December

## IPMHA Nationwide coverage

2.7 million enrolled population

Area outside functional urban area
 Small regional centre
 Medium regional centre
 Large regional centre
 Metropolitan area



## IPMHA evaluation quotes

#### Decreased AOD use

But the best thing for me was I didn't revert back to my old drug taking ways... cannabis was a big thing, too. Yeah, in all honesty, I did that when my grandad passed away. ... So I just eliminated that. So I'm on top of a quite a lot of it now, aye.

#### **Reducing isolation**

We also did the walking group around the lake it was the same group of ladies, I've met some amazing people through that group.

#### Helping with Whanau

She helped out my 10 year old, ... made her feel like there was some one she could talk to if needed.

#### Building skills and resilience

[The HIP] gave me exercises, like the grounding techniques and movement exercises that work with your nervous system. Doing those gave me a really big sense of relief, especially initially when I was definitely not feeling very good. The relief in that was so helpful

#### Positive life changes

A long time I had a dream and it was to change careers. So I took her (HC) advice and I went around to [businesses] put my name out there, told them ... it's something I've always wanted to do all my life. I'm actually there now. ... I love it.

# Some key considerations



# Some key considerations for Addiction Leadership

- Opportunity for earlier recognition and to enhance readiness for change
- Avenue for building general practice capability in IPMHA
- Expanded AOD practitioner opportunities in primary services
- Frequency of work on AOD issues unknown

# Some key considerations for Addiction Leadership

Data capture limitations

- Summary level data reporting only for KM, P, youth but NHI-based reporting planned
- NHI-based reporting for IPMHA
  - Single presenting issue historically
  - Anecdotally under-reporting for AOD contribution to issues
  - Potential for future improved reporting

# Some key considerations for Addiction Leadership

**Building a seamless** continuum of services:

How can you help?

- Know the services available (website)
- Build relationships and share information
- Develop pathways for seamless access
- Contribute to capacity building: access to your advice/support/skillbuilding

# Thank you

For further information https://www.wellbeingsupport.health.nz/

