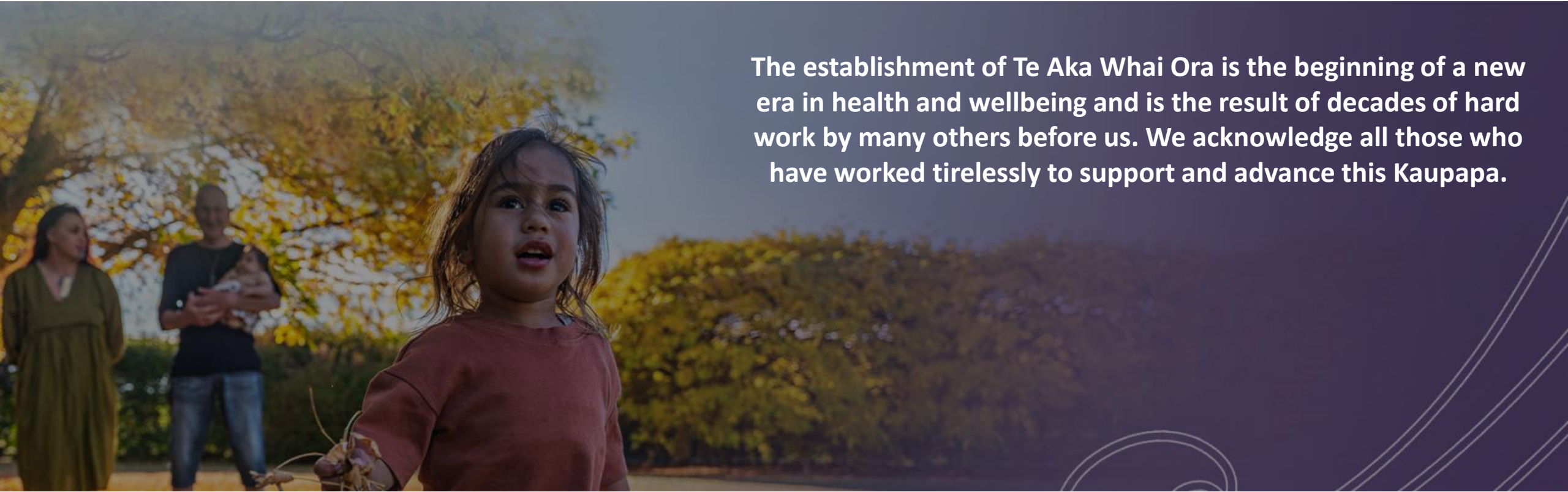


ORANGA HINENGARO

Te Aka Whai Ora
Māori Health Authority

March 2023



The establishment of Te Aka Whai Ora is the beginning of a new era in health and wellbeing and is the result of decades of hard work by many others before us. We acknowledge all those who have worked tirelessly to support and advance this Kaupapa.

Te Aka Whai Ora – Strategic Objectives for change

**Enabling mana
motuhake**

**Indigenising the health
system**

**Ensuring accountability
for health outcomes**

**Ensuring collective
impact**

**Ensuring equitable
resourcing**

Iwi-Māori Partnership Boards

Iwi-Māori partnership boards are legislatively recognised to ensure Māori governance in the determination of health priorities for iwi and Māori across localities

Te Aka Whai Ora
Māori Health Authority



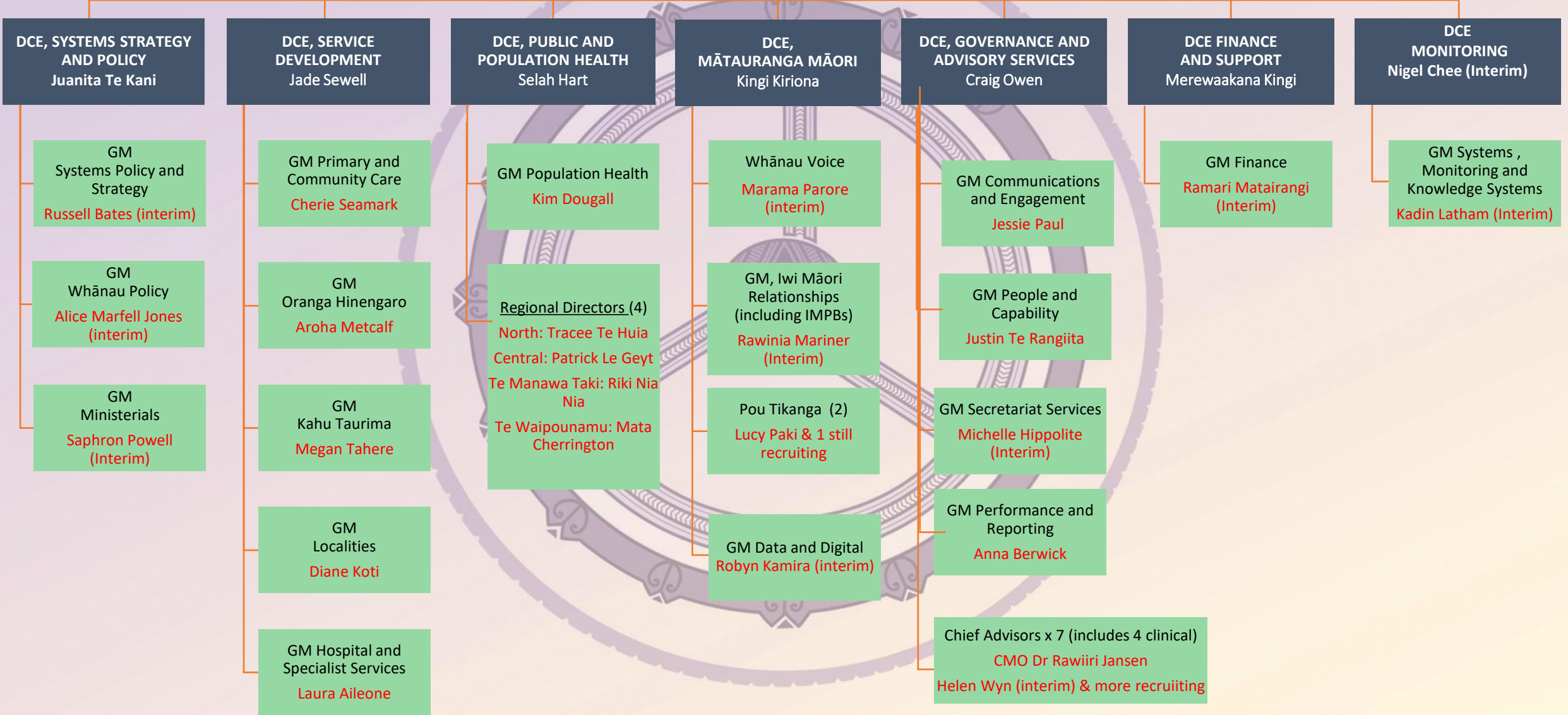
Organisational Structure

Te Aka Whai Ora
Māori Health Authority

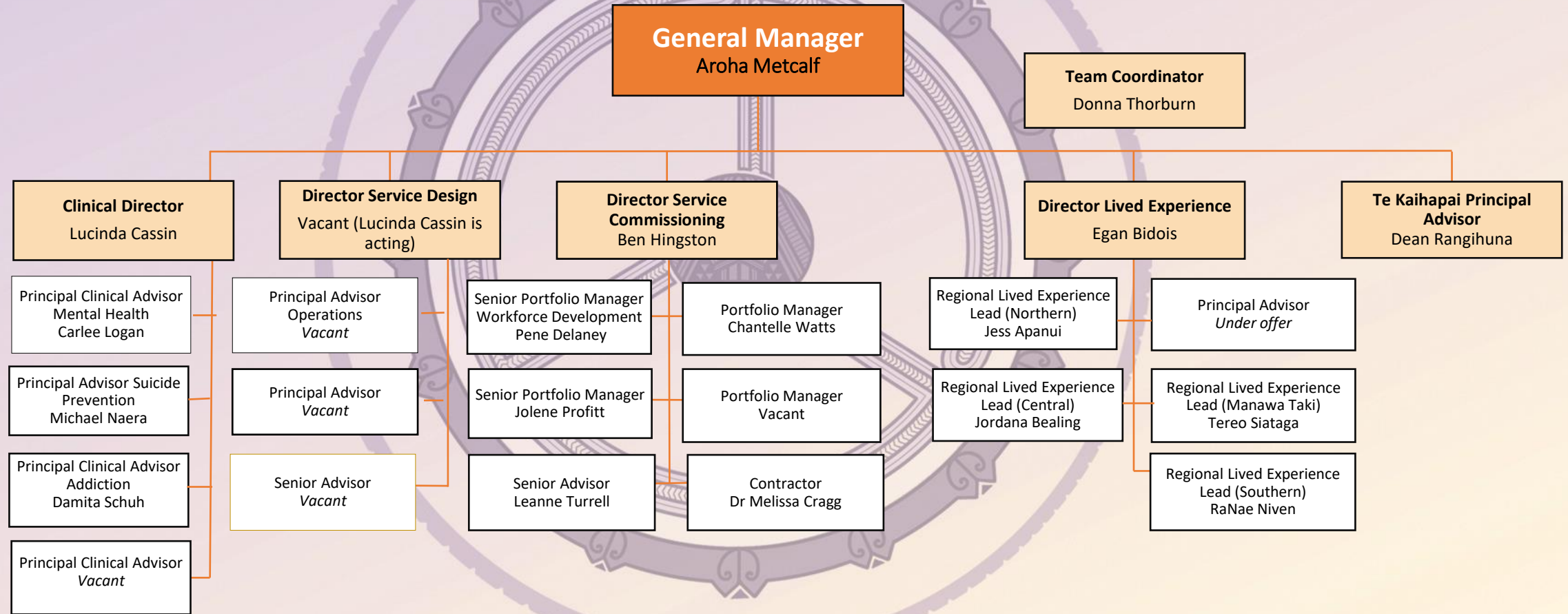
1 CE
7 DCEs

Chief Executive Riana Manuel

Chief Executive's Executive Assistant
Roland Pahau, Lenora McDonald



Oranga Hinengaro



Oranga Hinengaro team functions

Clinical leadership

Lived experience leadership

Service design and innovation

Service Commissioning

System leadership and advice

Mental Health and Addiction Regulation and Legislation

Machinery of Govt, planning and monitoring, communication and engagement

Strategy and Policy

System intelligence, data and insights, research and evaluation

Te ao Māori solutions and mātauranga Māori

Service and system design and development

Workforce development

- The primary role of the **Clinical Oranga Hinengaro** team is **System leadership and advice** and **Regulation and Legislation** (alongside Lived Experience). It is also responsible for **System Intelligence, data and insights, research and evaluation**.
- Its secondary advisory roles include Strategy and Policy, Innovation, Service Design and Workforce Development.
- The Clinical team (together with the Lived Experience team) are the oranga hinengaro subject matter experts.
- The team will lead the Suicide Prevention response, cross sector work (with the Lived Experience team) and the Addiction programme.
- The team will lead clinical advisory response across the group, contribute to machinery of Govt needs and support engagement.
- The team will provide clinical advice to capital and infrastructure planning.

- The primary role of the **Lived Experience** team is **System leadership and advice** and **Regulation and Legislation** (alongside the Clinical team). It is also responsible for advice to **Strategy and Policy**.
- This team is the key connector with Whānau Voice and will provide national leadership to rūpu lived experience
- The Lived Experience team (together with the Clinical team) are the oranga hinengaro subject matter experts.
- The Lived Experience team has secondary advisory roles across System Intel, Innovation, Service Design and Workforce Development.
- The team will manage and support the regional lived experience advisors.
- The team will provide advice to capital and infrastructure planning and contribute to machinery of Govt needs.

- The primary role of the **Service design and innovation team** to lead Oranga Hinengaro advice in **Innovation and mātauranga Māori, Service Design, Development and Planning, Machinery of Govt, planning, monitoring, comms and engagement**.
- Alongside the Service Commissioning team it is the engine room that operationalises the Oranga Hinengaro commissioning functions by leading sector engagement for service design and innovation.
- It has secondary advisory roles in Strategy and Policy, System Intel and Workforce Development.
- This team leads and supports kaupapa Māori Oranga Hinengaro research, and review and advice to capital planning and approval.

- The primary role of the **Service Commissioning** team is to lead the Oranga Hinengaro **Commissioning and Co-Commissioning** and **Workforce development** functions of the Te Aka Whai Ora.
- It will work closely with Te Whatu Ora to ensure robust co-commissioning across all mental health and addiction investment.
- Secondary support roles include Machinery of Govt needs, planning and monitoring, comms and engagement, system intel and service design and innovation.
- The team will manage and support regional Oranga Hinengaro commissioners and advisors.
- The team will participate and lead (where indicated), with Clinical, LE and other teams, sector engagement activity.

ORANGA HINENGARO OPERATING GUIDELINES – How we work

PRINCIPLES

TINO RANGATIRATANGA

EQUITY

ACTIVE PROTECTION

OPTIONS

PARTNERSHIPS

ENABLERS

THEMES

LIVED EXPERIENCE

Involve Lived Experience and whānau voice at all levels; governance, leadership, services & commissioning

LANGUAGE

New systems and processes need new language – strengths based

ELIMINATE RACISM

Acknowledge and address racism

ACCESS

Accessible services in the community - supported by nationally consistent pathways

COLLABORATION

Build authentic, meaningful relationships with whānau and communities

INNOVATION

Change management to support innovation and shared learning
OUTCOMES FOCUSSED CONTRACTS

MĀTAURANGA MĀORI

Enable Maori-led approaches and elevate Māori experience, roles, protocols and contributions

RESEARCH, DEVELOP, MONITOR & EVALUATE

Important to know we are making a difference – measure what is important

LEADERSHIP

MH&A Leadership to support integrated system-wide improvement

UTILISATION

Holistic, tailored, with timely access to cultural and clinical expertise and advice

DECISION MAKING

Clarify regulatory requirements and decision making across Manatū Hauora, Te Aka Whai Ora and Te Whatu Ora

SUSTAINABLE RESOURCING

Build, sustain and ensure accountability of resource investment in and across the MH&A system

POWER & CONTROL

Strengthen quality and safety processes across an integrated system

WORKFORCE

Equitable workforce development – confidence, capability, capacity, retention, & succession planning

KAITIAKITANGA

Future focussed – our next generation needs to benefit

IMPLEMENTATION

Build integrated models that work – Te Ao Māori, whānau ora, Te Whare Tapa Wha

INTEGRATION

Build capacity and capability to work in partnership in an integrated system

TRANSPARENCY

Ensure enablers are clearly visible with collective ownership, IT, HR, policies, analytics, L&D, infrastructure

THE WAY WE WILL WORK

“We’re not just part of the conversation – Lived Experience and whānau are the conversation”

“Embed processes that ensure resources from the top reach the roots of the kumara”

“Value the narrative and the kōrero and richness it brings - Our vision is our next generation”

“Every house is different”

“Authentic and genuine engagement, in partnership, with feedback”

“There has been so much kōrero but what we need now is action – we need to get going and make it happen”

HOW THE PARTS FIT TOGETHER

Whānau

Localities

Regional

National

Mā whero, mā pango, ka oti te mahi
Different groups collaborating to achieve a common goal

Te Whatu Ora

Te Aka Whai Ora

Manatū
Hauora, Public Health Service, NGOs, providers, cross-sector

Oranga Hinengaro priorities

Commissioning, co-commissioning including transition/
migration of providers, contracts and resources

Suicide prevention

Mental Health Infrastructure Programme

Cross agency

Stand up and operating model and regional approaches

Partnerships (Iwi, NGOs, Te Whatu Ora, Manatū Hauora,
Suicide Prevention Office and others)

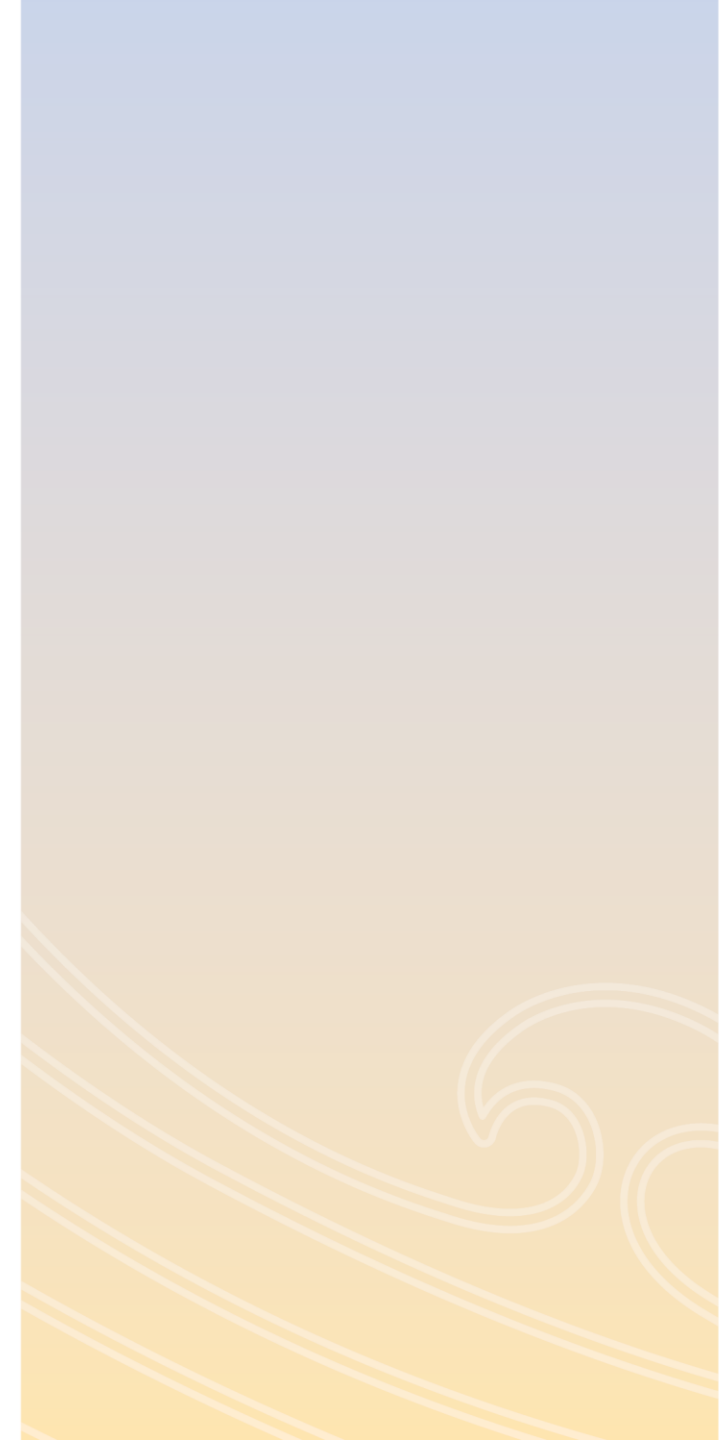
Engaging and communicating

Te Pae Tata – NZ Health Plan

Systems and Services Framework

Workforce development

Addiction



Key contacts

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Pene.Delaney@health.govt.nz – Workforce

Benjamin.Hingston@health.govt.nz – Commissioning

Egan.Bidois@health.govt.nz – Lived Experience

Q & A

Te Aka Whai Ora
Māori Health Authority