

**Te Whatu Ora**  
Health New Zealand

**eCALD® Cultural Competency Training for the  
Mental Health & Addiction Workforce working with  
Asian and Refugee Communities**

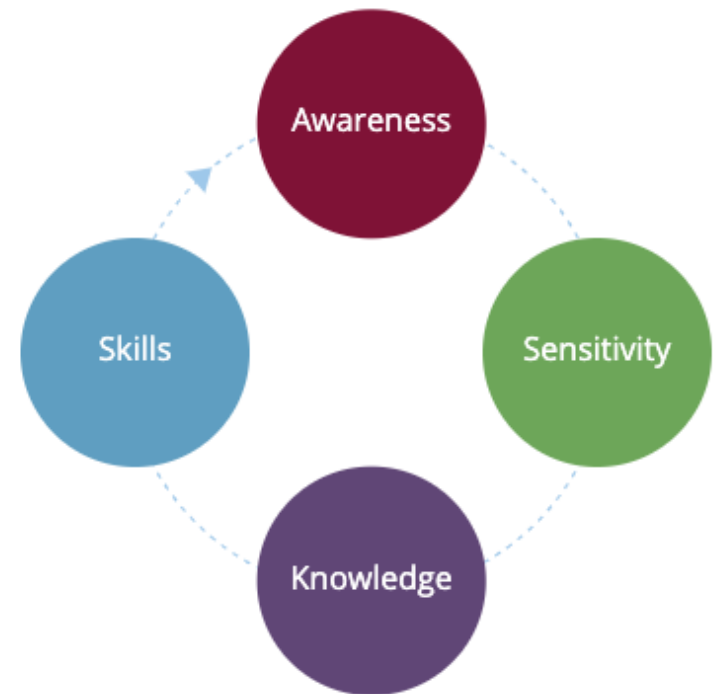
eCALD® Services | Service Improvement and Innovation  
2023

# Importance of cultural competence

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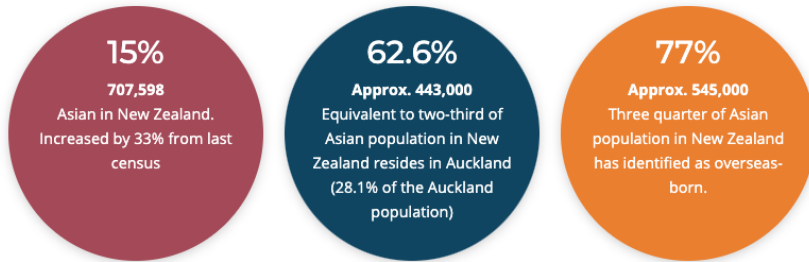
*“Cultural competence includes the responsibility of both the healthcare provider and the healthcare organisation to provide culturally safe care”  
(Curtis, 2019)*

*All healthcare providers are required to ensure that all communities including refugee and migrant communities have access to services that works for them. To achieve this we must treat people differently according to their different needs.  
(Te aka Whai Ora & Te Whatu Ora, 2022)*



# Diverse Asian Communities

## New Zealand: Profile of Asian population

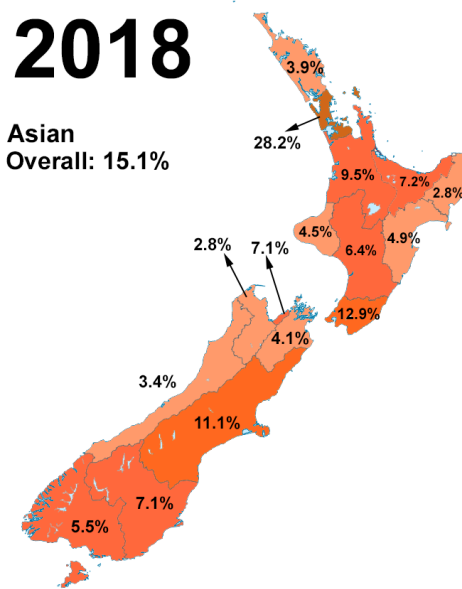


## Diversity of Asian population



# 2018

Asian Overall: 15.1%




Source: Asian New Zealanders. (2023, January 11). In *Wikipedia*. [https://en.wikipedia.org/wiki/Asian\\_New\\_Zealanders](https://en.wikipedia.org/wiki/Asian_New_Zealanders)

# Diverse Refugee Communities

Asia	Middle East	Africa	South America	Europe
Afghanistan	Egypt	Burundi	Colombia	Kosova
Bangladesh	Iran	Congo	Ecuador	Ukraine
Bhutan	Iraq	Democratic Republic		
Cambodia	Palestine	(D.R.) of Congo		
China	Syria	Eritrea		
Laos	Turkey	Ethiopia		
Myanmar (Burma)		Rwanda		
Nepal		Somalia		
Pakistan		South Sudan		
Sri Lanka		Sudan		
Vietnam		Zimbabwe		

# Free cultural competency training for the mental health and addiction workforce



Module 801-1  
**Basic Competencies in Working with CALD Communities in a Mental Health and Addiction Context**

This course is for staff working in clinical roles. On completing this course, you will have gained an understanding of what is required for cultural competency and developed new skills, attitudes and knowledge to work with Asian and refugee communities in a culturally safe, equitable, person-centred and responsive manner.

[View course](#) →



Module 801-2  
**Essential competencies in Working with Asian communities in a Mental Health and Addiction Context**

**COMING SOON**

This course will be available at the end of April or early May 2023.

[View course](#) →




Module 801-3  
**Essential competencies in Working with Refugee communities in a Mental Health and Addiction Context**

**COMING SOON**

This course will be available at the end of April or early May 2023.

[View course](#) →



Module 801-4  
**Basic Competencies in Working with interpreters**

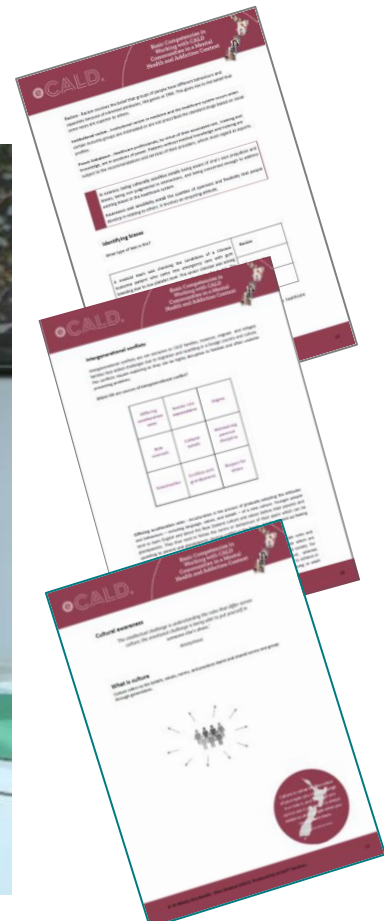
This course is for staff working in clinical roles. Upon completing this module, you will have gained guidance, practical knowledge and skills to work effectively with interpreters in telehealth, in-person or group settings.

[View course](#) →

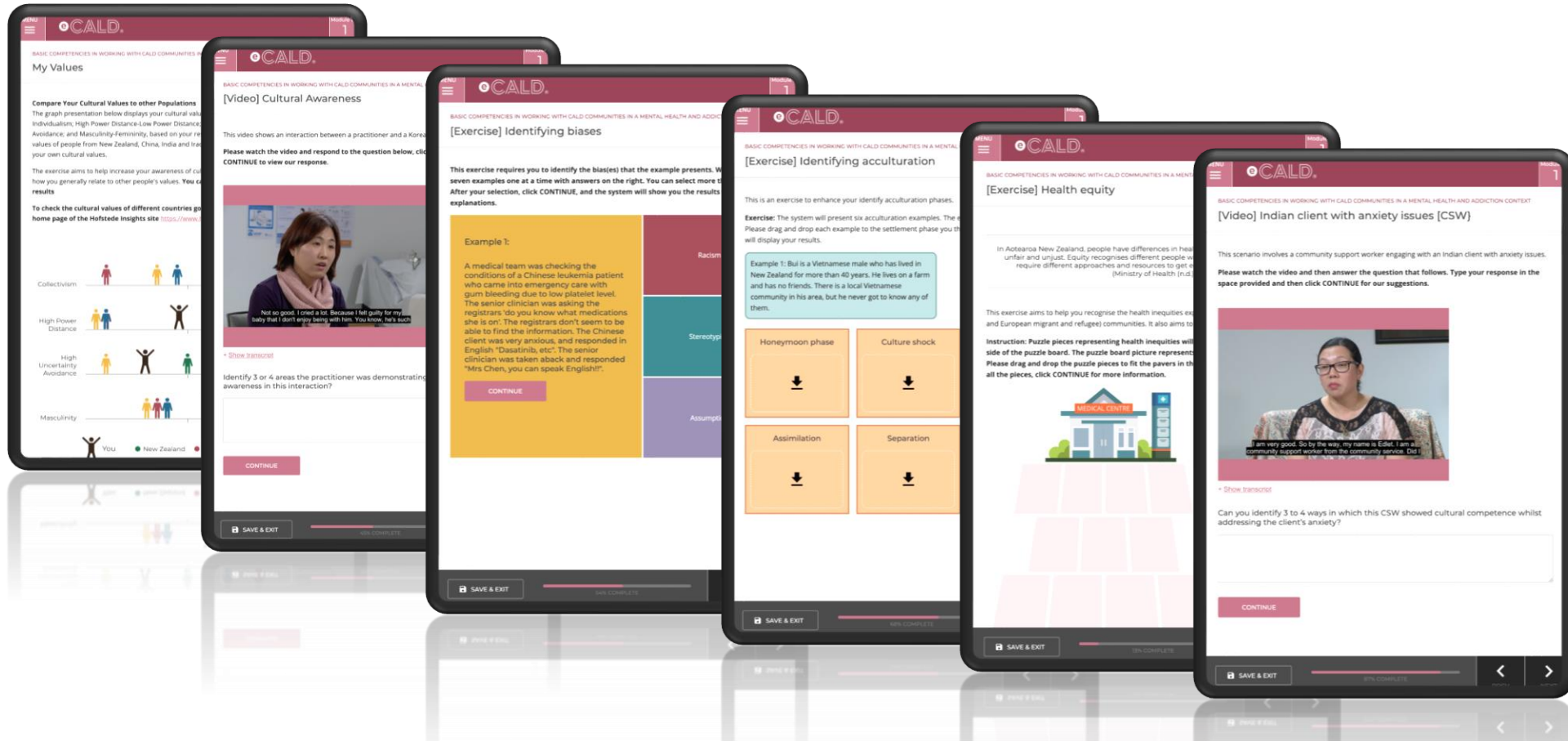


# Remote face-to-face and face-to-face training

Discussion, exercises, videos and theory.



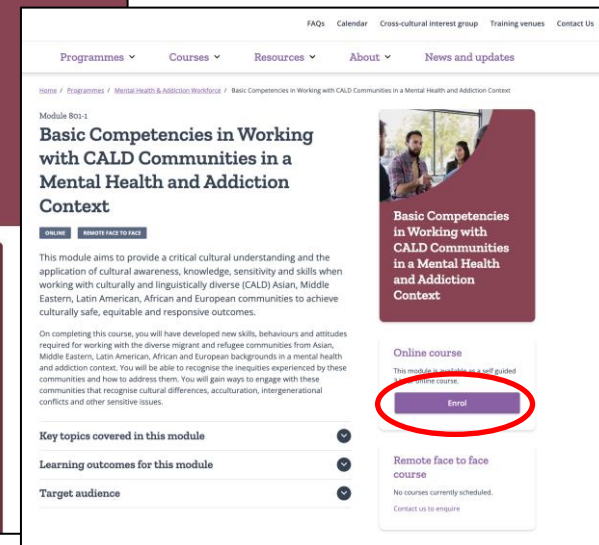
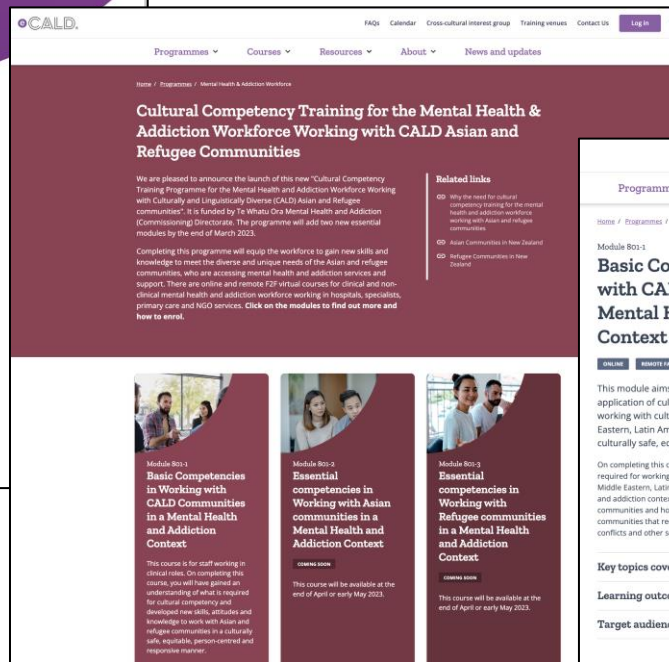
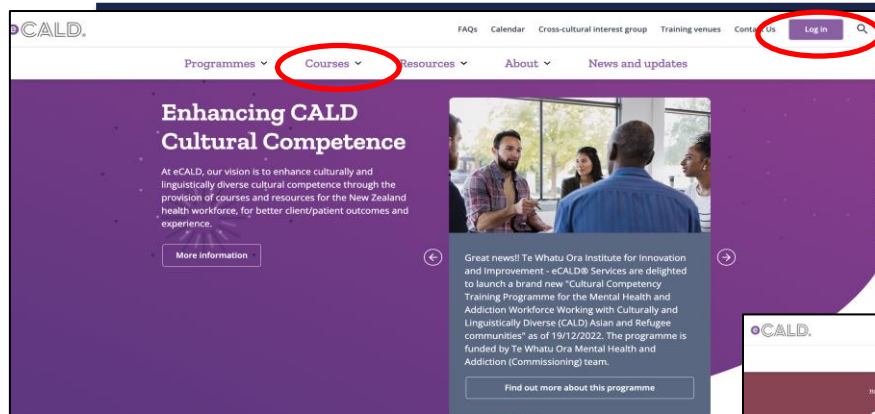
# e-Learning



# How to access online courses

## www.ecald.com

1. Login
2. Click on Courses
3. Select course
4. Enrol





# Booking Remote or F2F courses

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Please contact [cald@waitematadhb.govt.nz](mailto:cald@waitematadhb.govt.nz) if you are interested in booking a Remote or F2F courses for your team.

- Please contact our eCALD coordinators. They will work with you to find a suitable date/time and coordinate the delivery of the module(s) to your team
- For Remote F2F (RFT) courses: Max 20 Min 5 participants
- For F2F courses Auckland: Max 20 Min 5 participants
- For F2F courses outside of Auckland: Max 20 Min 10 participants